

Piedmont Comprehensive Pain Management Group

100 Health Way, Suite 1260

Anderson, SC 29621

864-328-0327

To Whom It May Concern:

It gives me great pleasure to recommend Digital Transcription Inc as your transcription service provider. In our dealings with Digital Transcription Inc, I have found them to be a company of integrity and skill. When I need assistance they are there to provide excellent service at a moment's notice. They eased us successfully to a web-based platform that was HIPPA compliant and were more than capable and knowledgeable in accomplishing this transition for us. Ralph Bass, their Technical Support person, was and is always available to us teaching us how to use the new web-based platform. He has done such an excellent job that we feel like we have learned a great deal and have moved into the 21st Century. Carol and her staff have assisted us in updating our templates as well as transcribing reports in a timely manner, meeting any TAT and even returning reports before they are expected. I recommend them with enthusiasm. I am sure you will find them as easy to work with as we have.

Sincerely,

A handwritten signature in black ink that reads "Brenda Grigsby". The signature is written in a cursive style with a large, looping flourish at the end.

Brenda Grigsby

Business Manager